



Automating Vulnerability Management @ Orbitz with SCAP

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Ed Bellis VP, CISO
Orbitz Worldwide
ed@orbitz.com

Context Matters...

- ■ Orbitz Worldwide

- ■ Orbitz & OFB

- ■ Cheaptickets

- ■ Away.com

- ■ eBookers

- ■ HotelClub & Rates2Go

- ■ Traveler Care

- ■ AA & NWA Booking engines

- ■ msn.orbitz.com

- ■ Southwest Hotels

- ■ Trip.com

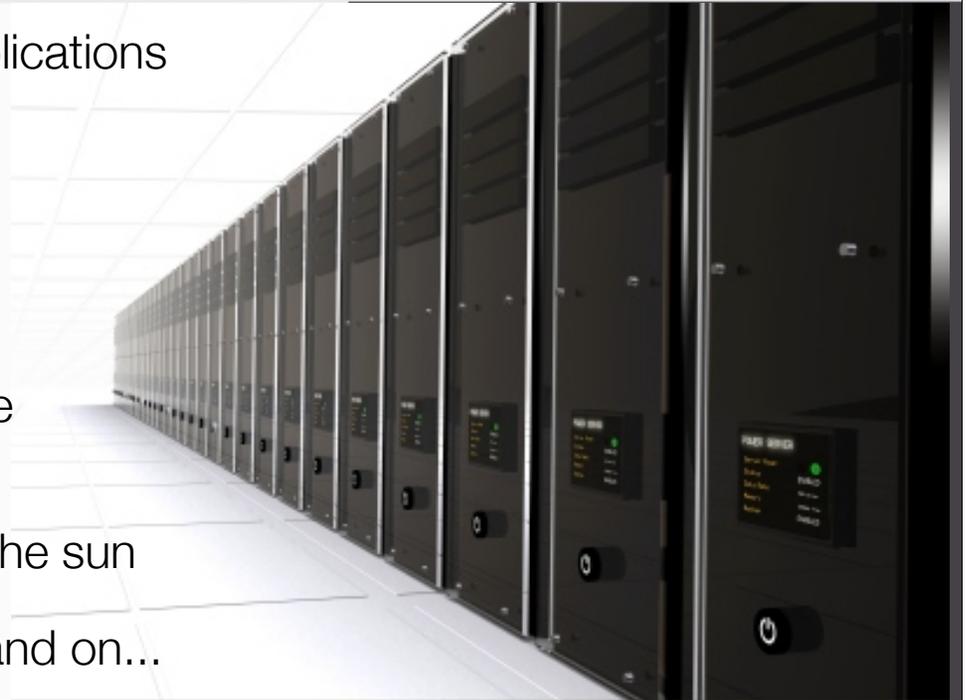
- ■ Orbitzgames.com

- ■ RBS Rewards

...and on and on and on...

Context Matters...

- 100's of Endless Applications
- 1000's of Servers
- 1000's of Devices
- 100's of DBs
- Data centers: multiple continents
- Call centers - follow the sun
...and on and on and on...



Context Matters...

- VA Tools
 - Application
 - Network & Host
 - Database
- Remediation Tracking
 - Jira
 - Remedy



...and on and on and on...

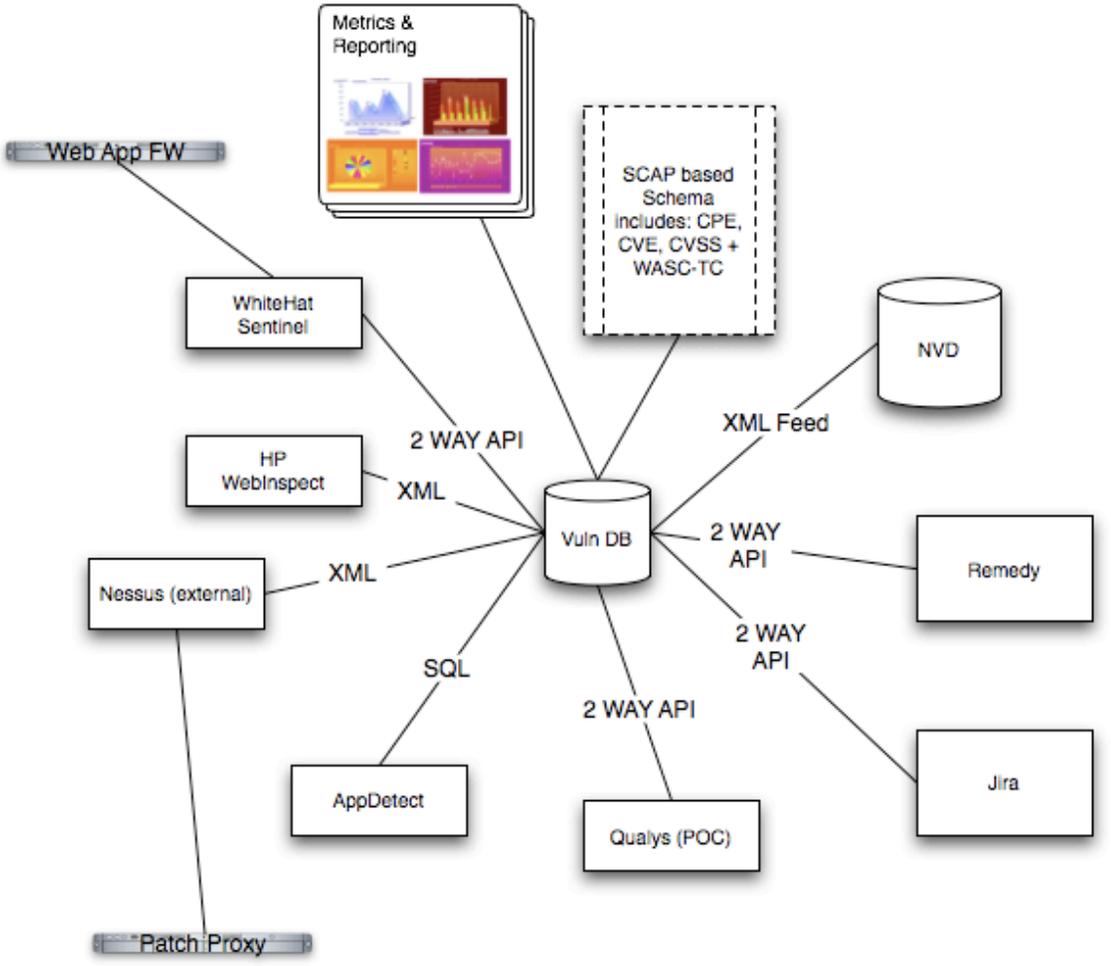
Our Solution: A Case Study



Using Standards to Compare & Measure

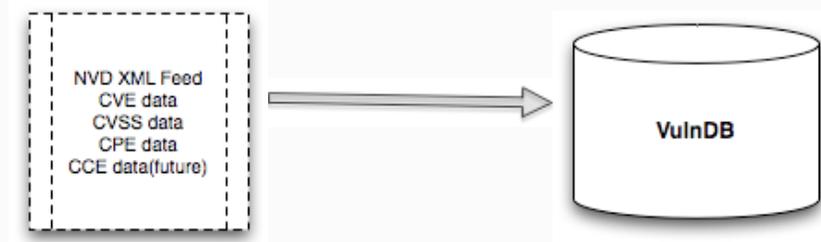


Centralizing the Data: Overview



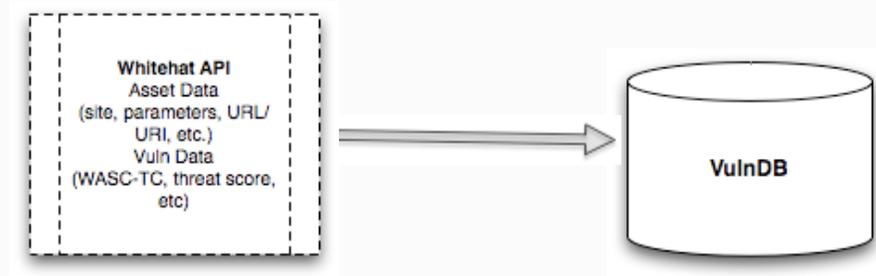
A Workflow Use Case

1. NVD feed is pulled in daily



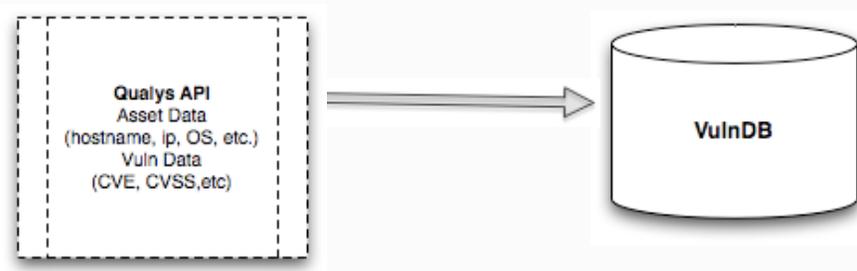
A Workflow Use Case

2. Whitehat connector runs on a predefined schedule.



A Workflow Use Case

3. Qualys connector runs on a predefined schedule



A Workflow Use Case

4. Security Admin manages and modifies asset information discovered by VA tools - CPE

App displays all vulns associated w/asset



The screenshot displays the honeyapps conduit web interface. At the top, there is a navigation bar with 'Users', 'Connectors', 'Vulnerabilities', and 'Assets' tabs, and an 'Edit Asset' button. The main content area shows the details for an asset named 'qaf5testsite2.qa.wh'. The details include:

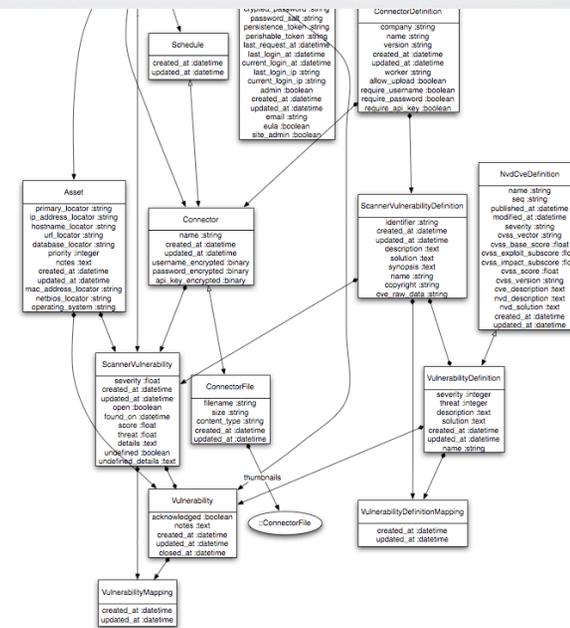
- IP Address: 192.168.34.45
- Fully Qualified Domain Name: qaf5testsite2.qa.wh
- Hostname: qaf5testsite2
- URL: qaf5testsite2.qa.wh
- Database: NA
- MAC Address: NA
- NetBIOS: NA
- Tags: Chicago DataCenter, ECI, QA
- Priority: 3
- Operating System: NA
- Notes: This is a QA test site in the Chicago Data Center.

Below the asset details is a 'Vulnerabilities' section with a table:

Score	Severity	Threat	Priority	Locator	Name	Updated At
11	6	2	3	qaf5testsite2.qa.wh	Information Leakage	14:17 10-12-2009 GMT

A Workflow Use Case

5. Vulnerability data is normalized and correlated across VA results utilizing CVE and WASC-TC. Vulns are scored using CVSS / WASC-TC plus Asset/CPE data.



A Workflow Use Case

The screenshot displays the Honeyapps Conduit interface. At the top, there is a navigation bar with 'Users', 'Connectors', 'Vulnerabilities', and 'Assets'. Below this, a timeline shows the date '2009-10-12 18:20:34 UTC' and a user profile 'who-training.lan.whiqa/ecom-myebayprofile'. A red progress bar indicates a 'SCORE 16'. The main content area is titled 'WhiteHat - Sentinel' and contains a detailed description of SQL Injection. To the right, there are sections for 'Vulnerability Status' (with a 'Re-open vulnerability' button), 'Asset' (with a 'who-training.lan.whiqa/ecom-myebayprofile' link), and 'JIRA Integration' (with 'Project Security', 'Priority Major', and a 'Submit to JIRA as a bug' button).

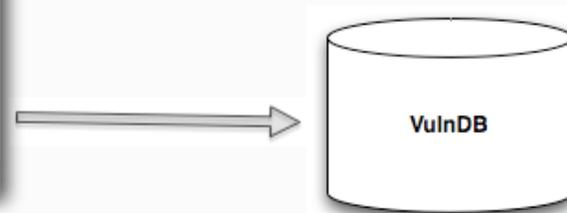
6. Single click defect creation from Conduit to Jira.



A Workflow Use Case

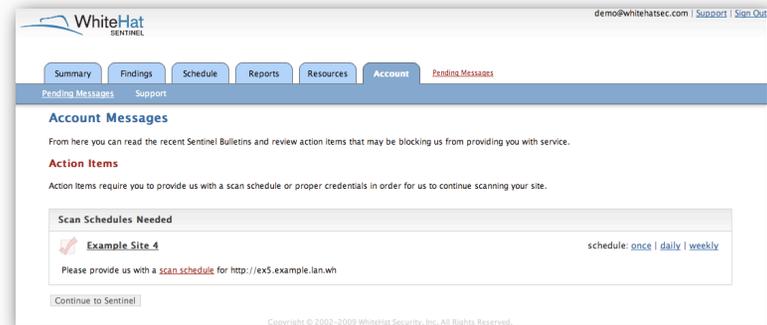
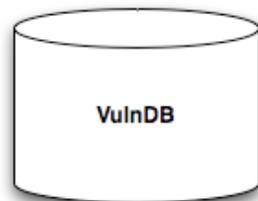
The screenshot shows a JIRA issue page for a security defect. The issue title is "XSS Attack on ex5.example.ian.wh/index.php [CONDUIT]". The issue is assigned to Edward Bellis and is currently in the "Open" status with a "High" priority. The description details a Cross-site Scripting (XSS) attack on the specified URL, explaining that the attacker forces a web site to execute attacker-supplied executable code, which can lead to account hijacking, cookie theft, or redirection to fraudulent content. The description also notes that there are two types of XSS attacks: non-persistent and persistent.

7. Security defect is remediated by developer and closed in Jira.



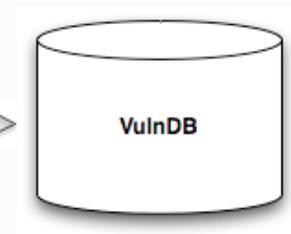
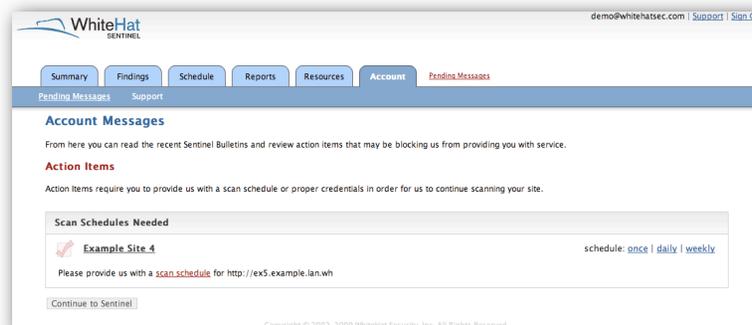
A Workflow Use Case

8. Conduit issues re-test of vulnerability via Sentinel API



A Workflow Use Case

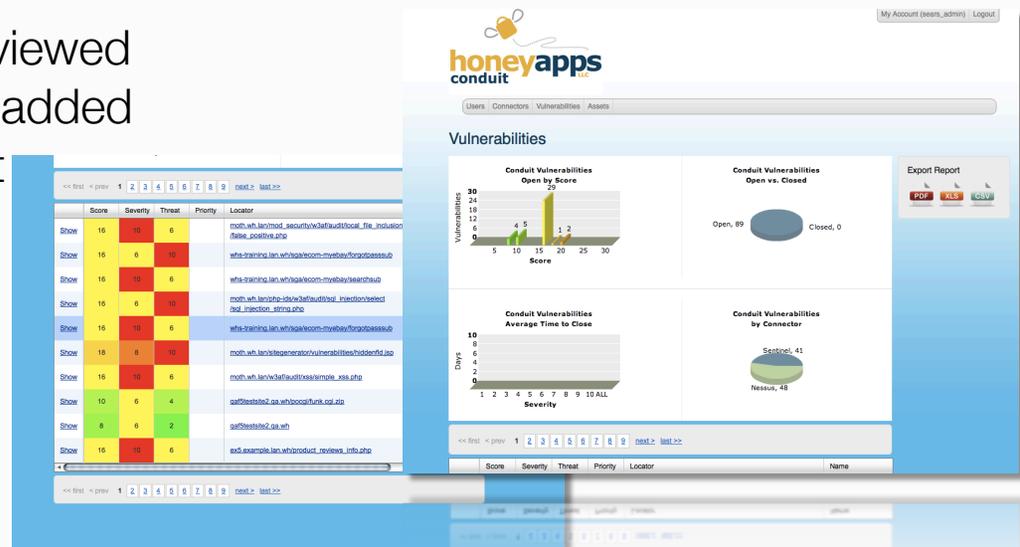
9. If re-test returns clean results are fed to Conduit and vulnerability is closed



A Workflow Use Case

10. Metrics can be viewed and filtered via tags added through asset mgmt

*Reporting via PDF, CSV, XLS



Metrics via Tag Lenses

- Pre-Defined Vulnerability Metrics
- Filtered by Asset Tags
- Many-to-Many Tag/Asset Relationship





The Standards

Today

CPE: Common Platform Enumeration

CVE: Common Vulnerability Enumeration

CVSS: Common Vulnerability Scoring System

WASC-TC: Web Application Security Consortium Threat Class

Roadmap

CCE: Common Configuration Enumeration

XCCDF: Extensible Configuration Checklist Description Format





Additional & Emerging SCAP Standards

Languages

ARF: Asset Reporting Format

OCIL: Open Checklist Interactive Language

OCRL: Open Checklist Reporting Language

Metrics

CCSS: Common Configuration Scoring System

CMSS: Common Misuse Scoring System



Email: ed@orbitz.com

Twitter: <http://www.twitter.com/ebellis>

More Info On SCAP:

<http://scap.nist.gov>

More Info On Conduit:

<http://conduit.honeyapps.com>

Q&A